

# Your summary of benefits

Anthem® Health Plans of NH, INC. (DBA Anthem® Blue Cross and Blue Shield)

Your Plan: Student Advantage Health Insurance Plan

Your School: SOUTHERN NH UNIVERSITY - SHIP

Your Network: Blue Choice POS

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b>Overall Deductible</b>	\$150 student person	\$450 student person
<b>Overall Out-of-Pocket Limit</b>	\$6,600 person / \$13,200 family	\$13,200 person / \$26,400 family
<p>The family deductible and out-of-pocket maximum are embedded, meaning the cost shares of one family member will be applied to the per person deductible and per person out-of-pocket maximum; in addition, amounts for all covered family members apply to the family deductible and family out-of-pocket maximum. No one member will pay more than the per person deductible or per person out-of-pocket maximum.</p> <p>All medical and prescription drugs deductibles, copayments and coinsurance apply toward the out-of-pocket maximum. In-network and out-of-network out-of-pocket maximum amounts are separate and do not accumulate toward each other.</p>		
<p><b>Virtual Visits from online provider LiveHealth Online</b> via <a href="http://www.livehealthonline.com">www.livehealthonline.com</a>: Visits for urgent/acute medical care are covered at 20% coinsurance after medical deductible is met; visits for mental health and substance abuse care are covered at \$20 copay per visit medical deductible does not apply.</p>		
<b>Primary Care (PCP)</b> <i>virtual and office</i>	\$20 copay per visit medical deductible does not apply	40% coinsurance after medical deductible is met
<b>Mental Health and Substance Abuse Care</b> <i>virtual and office</i>	\$20 copay per visit medical deductible does not apply	40% coinsurance after medical deductible is met
<b>Specialist Care</b> <i>virtual and office</i>	\$20 copay per visit medical deductible does not apply	40% coinsurance after medical deductible is met
<b><u>Other Practitioner Visits</u></b>		
<b>Routine Maternity Care</b> Prenatal <i>In-Network routine prenatal office visits and other preventive prenatal care and screening are covered at 100%.</i>  Postnatal	No charge	40% coinsurance after medical deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
Retail Health Clinic <i>for routine care and treatment of common illnesses; usually found in major pharmacies or retail stores.</i>	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Manipulation Therapy <i>Coverage is limited to 12 visits per benefit period. Benefit limit does not apply to Osteopathic manipulative treatment.</i>	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Acupuncture	Not covered	Not covered
<b><u>Other Services in an Office</u></b>		
Allergy Testing	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Prescription Drugs - <i>Dispensed in the office</i>	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Surgery	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Preventive care / screenings / immunizations</b>	No charge	40% coinsurance after medical deductible is met
<b>Preventive care for Chronic Conditions</b> <i>per IRS guidelines</i>	No charge	40% coinsurance after medical deductible is met
<b><u>Diagnostic Services</u></b>		
<b>Lab</b>		
Office	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Freestanding Lab/Reference Lab	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Outpatient Hospital	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b>X-Ray</b>		
Office	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Freestanding Radiology Center	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Outpatient Hospital	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Advanced Diagnostic Imaging</b>		
Office	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Freestanding Radiology Center	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Outpatient Hospital	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b><u>Emergency and Urgent Care</u></b>		
<b>Urgent Care</b>	\$20 copay per visit medical deductible does not apply	20% coinsurance after medical deductible is met
<b>Urgent Care Doctor and Other Services</b>	\$20 copay per visit medical deductible does not apply	40% coinsurance after medical deductible is met
<b>Emergency Room Facility Services</b> <i>Copay waived if admitted.</i>	20% coinsurance after medical deductible is met	Covered as In-Network
<b>Emergency Room Doctor and Other Services</b>	20% coinsurance after medical deductible is met	Covered as In-Network
<b><u>Emergency Ambulance</u></b>	20% coinsurance after medical deductible is met	Covered as In-Network

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b><u>Outpatient Mental Health and Substance Abuse Care at a Facility</u></b> Facility Fees  Doctor Services	20% coinsurance after medical deductible is met  20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met  40% coinsurance after medical deductible is met
<b><u>Outpatient Surgery</u></b> <b>Facility Fees</b> Hospital  Ambulatory Surgical Center  <b>Doctor and Other Services</b> Hospital  Ambulatory Surgical Center	20% coinsurance after medical deductible is met  20% coinsurance after medical deductible is met  20% coinsurance after medical deductible is met  20% coinsurance after medical deductible is met  20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met  40% coinsurance after medical deductible is met  40% coinsurance after medical deductible is met  40% coinsurance after medical deductible is met  40% coinsurance after medical deductible is met
<b><u>Hospital (Including Maternity, Mental / Behavioral Health, Substance Abuse)</u></b> <b>Facility Fees</b> <i>Coverage for Inpatient physical medicine and rehabilitation including day rehabilitation programs is limited to 60 days per benefit period.</i> <b>Human Organ and Tissue Transplants</b> <i>Coverage includes acquisition and transplant procedures, collection and storage.</i> <b>Doctor and other services</b>	20% coinsurance after medical deductible is met  20% coinsurance after medical deductible is met  20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met  40% coinsurance after medical deductible is met  40% coinsurance after medical deductible is met
<b><u>Recovery &amp; Rehabilitation</u></b> <b>Home Health Care</b> <i>Coverage is limited to 120 visits per benefit period.</i>	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b>Rehabilitation services</b> <i>Coverage for rehabilitative physical therapy, occupational therapy and speech therapy is limited to 20 visits combined per benefit period. Benefit limit does not apply to Applied Behavioral Analysis. Benefit limit does not apply when performed as part of Early Intervention.</i>		
Office	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Outpatient Hospital	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Habilitation services</b> <i>Coverage for habilitative physical therapy, occupational therapy and speech therapy is limited to 20 visits combined per benefit period. Benefit limit does not apply to Applied Behavioral Analysis. Benefit limit does not apply when performed as part of Early Intervention.</i>		
Office	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Outpatient Hospital	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Chemo/Radiation Therapy</b>		
Office	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Outpatient Hospital	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Dialysis/Hemodialysis</b>		
Office	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
Outpatient Hospital	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Cardiac rehabilitation</b>		
Office	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
Outpatient Hospital	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Skilled Nursing Care (facility)</b> <i>Coverage is limited to 60 days per benefit period.</i>	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Hospice</b>	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Durable Medical Equipment</b>	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met
<b>Prosthetic Devices</b>	20% coinsurance after medical deductible is met	40% coinsurance after medical deductible is met

Covered Prescription Drug Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b>Pharmacy Deductible</b>	Not applicable	Not applicable
<b>Pharmacy Out of Pocket Limit</b>	Combined with medical out-of-pocket limit	Combined with medical out-of-pocket limit
<b>Prescription Drug Coverage</b> <b>Network: <i>Base Network</i></b> <b>Drug List: <i>Traditional Open</i></b>		
<b>Day Supply Limits:</b> <b>Retail Pharmacy 30 day supply (cost shares noted below)</b> <b>Retail 90 Pharmacy 90 day supply (cost shares noted below)</b>		

Covered Prescription Drug Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<p><b>Home Delivery Pharmacy</b> 90 day supply (maximum cost shares noted below) Maintenance medications are available through CarelonRx Mail.</p> <p><b>Specialty Pharmacy</b> 30 day supply (cost shares noted below for retail and home delivery apply). We may require certain drugs with special handling, provider coordination or patient education be filled by our designated specialty pharmacy.</p>		
<p><b>Tier 1 - Typically Generic</b>  Each 90 day supply script filled at Retail 90 pharmacies is subject to 3 times the 30 day supply cost share(s) charged at In-Network Retail Pharmacies.</p>	<p>\$20 copay per prescription (retail) and \$50 copay per prescription (home delivery)</p>	<p>\$20 copay per prescription (retail) then 40% coinsurance and Not covered (home delivery)</p>
<p><b>Tier 2 – Typically Preferred Brand</b>  Each 90 day supply script filled at Retail 90 pharmacies is subject to 3 times the 30 day supply cost share(s) charged at In-Network Retail Pharmacies.</p>	<p>\$30 copay per prescription (retail) and \$75 copay per prescription (home delivery)</p>	<p>\$30 copay per prescription (retail) then 40% coinsurance and Not covered (home delivery)</p>
<p><b>Tier 3 - Typically Non-Preferred Brand</b>  Each 90 day supply script filled at Retail 90 pharmacies is subject to 3 times the 30 day supply cost share(s) charged at In-Network Retail Pharmacies.</p>	<p>\$60 copay per prescription (retail) and \$150 copay per prescription (home delivery)</p>	<p>\$60 copay per prescription (retail) then 40% coinsurance and Not covered (home delivery)</p>
<p><b>Tier 4 - Typically Specialty (brand and generic)</b></p>	<p>\$60 copay per prescription (retail) and \$150 copay per prescription (home delivery)</p>	<p>\$60 copay per prescription (retail) then 40% coinsurance and Not covered (home delivery)</p>

Covered Vision Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<p><i>This is a brief outline of your vision coverage. To receive the In-Network benefit, you must use a Blue View Vision Provider. Only children's vision services count towards your out of pocket limit.</i></p>		
<b><u>Children's Vision Essential Health Benefits (up to age 19)</u></b>		
<b>Vision exam</b> <i>Limited to 1 exam per benefit period.</i>	No charge	Reimbursed Up to \$30
<b>Frames</b> <i>Limited to 1 unit per benefit period.</i>	No charge	Reimbursed Up to \$45
<b>Lenses</b> <i>Limited to 1 unit per benefit period combined with OON Coverage. OON Reimbursement: Single Reimbursed Up to \$25, Bifocal Reimbursed Up to \$40, Trifocal Reimbursed Up to \$55.</i>	No charge	Receives Reimbursement
<b>Elective Contact Lenses</b> <i>Limited to 1 unit per benefit period.</i>	No charge	Reimbursed Up to \$60
<b>Non-Elective Contact Lenses</b> <i>Limited to 1 unit per benefit period.</i>	No charge	Reimbursed Up to \$210



Covered Dental Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<i>This is a brief outline of your dental coverage. Only children's dental services count towards your out of pocket limit.</i>		
<b>Children's Dental Essential Health Benefits</b> <b>Diagnostic and preventive</b> <i>Limited to 2 visits per 12 months.</i>	No charge	No charge
<b>Basic services</b>	20% coinsurance dental deductible does not apply	20% coinsurance dental deductible does not apply
<b>Major services</b>	50% coinsurance dental deductible does not apply	50% coinsurance dental deductible does not apply
<b>Medically Necessary Orthodontia services</b>	50% coinsurance dental deductible does not apply	50% coinsurance dental deductible does not apply
<b>Cosmetic Orthodontia services</b>	Not covered	Not covered
<b>Adult Dental</b>	Not covered	Not covered

**Notes:**

- Members are encouraged to always obtain prior approval when using non-network providers. Precertification will help the member know if the services are considered not medically necessary.
- No charge means no deductible/copayment/coinsurance up to the maximum allowable amount. 0% means no coinsurance up to the maximum allowable amount. However, when choosing a Non-network provider, the member is responsible for any balance due after the plan payment.
- When using a non-network pharmacy, members are responsible for the stated copay & costs in excess of the prescription drug maximum allowed amount. Members will pay upfront and submit a claim form.
- For additional information on limitations and exclusions and other disclosure items that apply to this plan, go to [https://le.anthem.com/pdf?x=NH\\_SH\\_PPONH2000](https://le.anthem.com/pdf?x=NH_SH_PPONH2000).

*This summary of benefits is a brief outline of coverage, designed to help you with the selection process. This summary does not reflect each and every benefit, exclusion and limitation which may apply to the coverage. For more details, important limitations and exclusions, please review the formal Evidence of Coverage (EOC). If there is a difference between this summary and the Evidence of Coverage (EOC), the Evidence of Coverage (EOC), will prevail.*

### Get help in your language

Curious to know what all this says? We would be too. Here's the English version:

If you have any questions about this document, you have the right to get help and information in your language at no cost. To talk to an interpreter, call

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

(TTY/TDD: 711)

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## Language Access Services:

**Navajo (Diné):** Dii naaltsoos biká'ígíí lahgo bina'idílkidgo ná bohónéedzá dóó bee ahóót'i' t'áá ni nizaad k'ehj bee níl hodoonih t'áadoo bááh ilínígóó. Ata' halne'ígíí la' bich'í' hadeesdzih nínízingo koj' hodiílnih .

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### It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1- 800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.